

RESERVATION REGULATIONS & CANCELLATION POLICY

RESERVATION

You will need to fill in the fields on the reservation form.

The booking form is a booking request and there is no commitment on your part or on the part of the campsite.

After confirmation of availability from reception, for the requested period, you will be given the bank accounts for the deposit.

Your reservation is valid only after the deposit of 50% of the total amount for camping places and 30% of the total amount for accommodation or other amount to be agreed with the booking department and you will be charged with all bank charges.

The deposit should be proved by sending an e-mail of the bank transaction.

The deposit must be made immediately, otherwise the reservation will be canceled without further notice.

Arrival time: 14:00 p.m.

The day of arrival is calculated in full in terms of rent, regardless of the time of your arrival.

In case of your arrival earlier the car - caravan - camper remains in the inner parking lot if there is availability, otherwise it remains outside the campsite.

The payment is on arrival. Any charges incurred during your stay are paid on the same day.

Departure time: 12:00 p.m.

In case you wish to stay in the campsite after the delivery of the rented accommodation / place for the months of July and August a day rate will be charged and the car - caravan - camper remains outside the campsite.

Cash and bank transfers are accepted. You must inform the reception upon arrival if you wish to issue an invoice for your stay.

Changes to dates are accepted up to fifteen days prior to arrival and subject to availability.

For the period from 01/06 to 31/08, camping reservations are made for more than 10 consecutive nights while for rental accommodation for more than 7 consecutive nights. For the months of May, and September there is no minimum overnight stay. Guests who are interested in a shorter period, contact the reception, or are served upon arrival by the reception department, subject to availability at shorter intervals.

No reservations are made for specific or neighboring locations as well as for specific or neighboring rental accommodation. Excludes bookings for the whole season and bookings for stays of 20 nights or more.

Extending your stay is not always possible. The campsite cannot guarantee that customers will stay in the same rental accommodation / pitch.

Only people over 18 years old can be hosted. Guests under the age of 18 are accommodated only with the simultaneous presence of guardians throughout their entire stay.

Offers are subject to availability and are not combined with other offers. In any case, you must inform us of the time of your booking.

All published prices include all legal taxes.

Please find out the rules of operation of the campsite.

By making a reservation, you declare your full knowledge and unconditional acceptance of the reservation, payment, and cancellation policies, as well as the accommodation operating regulations.

CANCELLATION POLICY

In case of cancellation by the customer more than 30 days before the agreed arrival date, the camping is obliged to return the entire deposit at the customer's expense.

If the cancellation is made by the customer in less than 30 days, the customer will be charged the total amount of the deposit.

*Any expenses fall on the guests.

In case the customer wishes to cancel a reservation, the entire reservation is canceled and not part of it.

The management of the camping requests the customers to inform in time by written communication for any changes or cancellations concerning their reservation as soon as possible.

In case the customer, arrives later than the arranged arrival date or after his arrival at the campsite, wishes to limit the duration of his stay, he is charged with 50% of the total charge of the canceled nights (Regulation of hotelier-customer relations (article 8 of L.1652 / 30-10- 86 ΦΕΚ167Α))

Before you make a reservation, it would be good to read the operating regulations of Mareleon camping & bungalows as our small community, for the short but important period of the summer holidays, has some regulations.

ACCURACY OF INFORMATION

The customer acknowledges that the campsite has made every reasonable effort to ensure the accuracy of the information contained in its brochures, advertisements and website, and acknowledges that the images shown may differ slightly from the actual image processing technique.

We wish you a pleasant stay!

Thank you!

