

Operation regulations

Our aim is to provide the best possible services for all guests via the camping's efficient function. Entering and staying at the Campsite means the automatic acceptance of the following terms.

To respond to your complaints or remarks responsibly, it is advisable that you should only refer to the reception.

Check in at the Reception desk between: 8:00 - 24:00.

Reception's working hours: 8:00 - 24:00.

Doorkeeper: 24.00 - 08.00

ARRIVALS – DEPARTURES

Upon arrival at the reception desk, all guests are obliged to fill in and sign the Registration Form with their data and the data of their companions. Guests must also deliver their Identity Card or Passport for confirming the above information. Afterwards they receive all necessary documents: vehicle card, accommodation key and pedestrian cards which allow them the entry and movement into the camping area. All guests are obliged to show these documents upon camping staff request.

Arrival time : 14.00

Departure time : 12.00

The camping reserves the right after 12:00' (departure hour) to enter the accommodation or to remove the camping mean from its place.

The camping spot or the accommodation is indicated exclusively by the reception desk. If you want to change place, please inquire at the reception first. The company reserves the right to change position in camping means, if there is a special reason.

The payment is on arrival.

The camping spot or accommodation will be available after 14:00 p.m. In case of earlier arrival, the car - caravan - camper remain in the parking of the camping if there are available places, otherwise it stays outside the campsite.

In case you wish to depart before the opening of the Reception, please inform the Reception desk one day in advance and make sure you have any pending arrangements already set.

Please leave the place/accommodation clean on departure, considering that other campers will be accommodated after you.

Customers expressly agree to the lawn watering program of the accommodation yard and the cleaning program by House Keeping.

QUIET HOURS

During the quiet hours 14:30 – 17:30 and 24:00 – 8:00 guests are obliged not to disturb the quietness of others. At any other time, be aware of any noise you make.

It is recommended to avoid placing or removing camping means during the quiet hours, when this is not possible it should be done in compliance with the common quiet hours.

Use of sound systems in the campsite is prohibited.

Parents must ensure that their children comply with the rules of operation of the campsite and do not disturb the other campers.

It is forbidden to use the playground during the quiet hours.

VISITORS

Visitors are only allowed between 08.00 – 23.00

Visitor's entrance is only allowed from the front door. Visitors must first pay the corresponding entry fee for the use of the shared facilities, regardless of relationship and length of stay.

Visitors are prohibited from entering the campsite with their car for any reason.

Visitors who will spend the night or day in your camping mean or accommodation, must be registered, with their ID or passport, at the reception desk upon arrival and departure. For your guests, the charges apply based on our pricelist.

In case a visitor or guest is found in a place/accommodation of a camper without having declared his visit to the reception, the Management has the right to expel the campers that host them or impose fines up to the amount of 200 €.

VEHICLES – VESSELS – JET SKI

Vehicles may enter the campsite all day long but only to the defined parking areas of the camping. Traffic is only allowed from 08:00 to 24:00. Vehicles of daily customers are not allowed to enter.

Vehicle speed in the campsite premises may not exceed the 5 km/h limit. Entrance into the campground of any driver exceeding the speed limit will not be allowed again in the future. Besides, the camp's security guard has the right to refuse entrance to any driver who, in his estimation, has consumed a large amount of alcohol or other substances.

Traffic should be confined solely to departure and arrival. Driving inside the campsite throughout the day is not allowed.

It is only one car allowed per rental accommodation or place.

Car parking is allowed only in parking designated areas. Car washing is prohibited. Parking of trailers boats, inflatable boats, jet ski, and storing of fuel for engines within campgrounds, is prohibited.

Vessel owners are required to comply with the legislation of the Ministry of Maritime Affairs regarding the vessels traffic, according to which, vessels with or without engine are strictly forbidden to enter any swimmers' area.

STAY WITH YOUR OWN CAMPING MEAN

To place a second tend, and generally, before any change in the initial situation that the reception is aware of, please ask first.

For any variation in the number of persons registered at your account, please inform the reception and make sure that such change is recorded. Departure of your visitors must also be registered to avoid your account being charged with extra overnights.

STAY IN RENTAL ACCOMMODATION

The guests with pets can consult the Reception about pet friendly accommodation options. Inside the accommodations pets should stay in their travel bag or at the balcony/terrace. It is strictly forbidden to let pets on the beds/mattresses or sofa and generally you should take care to avoid any furniture damage.

It is expressly forbidden to move furniture and equipment outside the premises of the accommodation.

It is forbidden to use the air conditioner during your absence from the accommodation.

For any loss or damage, there is a corresponding charge.

PETS

Pets are only allowed to guests who have their own camping equipment or a limited number of accommodation, provided they keep up-to-date health certificates that ensure they are in full health and have been subjected to all statutory vaccinations. Pet owners are required to take every action necessary, in order to ensure the safety and hygiene of the other Camping customers and visitors: L.4039, article 5 (Government Gazette 15 / 2-2-2012). Indicatively, all pets must be on leash and under the supervision of their owners, pets are not allowed in the sea (according to the rules of the Port Authority) or move freely and dining areas.

Guests are not allowed to bathe their pets in public facilities.

Pet owners must ensure that the natural need of the pets takes place outside the fenced area of the campsite. Pet owners are responsible to collect their pets' excrements.

Pets are charged according to our pricelist.

The camping is not responsible for pets escaping the attention and supervision of their owners. The Camping Management reserves the right to ask pet owners whose pets disturb with their behaviour or with loud barking or who do not comply with the above terms, to remove their pets from the camping site or even to have the unpleasant task to expel the owners themselves from the camping site.

SAFETY

For the smooth operation of the campsite, the safety of campers, and the overall aesthetics of the campsite, any interference-addition both to the campground and to the camping means such as roof construction, fence, storage, barbecue, or any other construction whatever the texture and materials is strictly prohibited. Removing caravan wheels and supporting tents in unconventional ways is also prohibited. In case that any of the above mentioned alterations-interventions are found and the camper refuses to comply with the Camping personnel instructions, the Management reserves the right to request the customers' checkout.

The company employs a pool lifeguard for the protection of bathers and the observance of pool measures. Guests swim at their own responsibility. The campsite does not bear any responsibility for accidents. For any further information about the operation of the swimming pool, please check the regulation operation for the swimming pool.

In case a camper gets ill, he/she is obliged to report it immediately at the management in order for the Camping to be able and take all necessary measures.

The lighting of a fire and the use of a barbecue are governed by the provisions of the fire service and are strictly prohibited both in the area of Camping and on the beach. (Fire Order No. 9. Regulation regulating measures to prevent and deal with fires in Forest and rural areas). For barbeque you should exclusively use the specially designated areas.

It is strictly forbidden to throw cigarette butts on the ground. The slightest negligence can cause huge damage.

Guests are required to follow to the letter all instructions given in case of fire.

The company bears no responsibility for disasters due to weather, other natural phenomena or acts of terrorism.

The company bears no responsibility for any accidents and harmful effects sustained from activities, flora, fauna (insects, animals, plants, etc.), or non-compliance with the regulation.

Campers with their own caravans or motorhomes or tents must disconnect their devices from the electrical network during their absence.

The power supply capacity per socket is 1500 Watt and 16 A. The extension cables used for power supply should be resistant and made of black rubber – cable and not of a random kind that could be hazardous. Responsibility for proper power use c. Intervening to the electrical power panels is strictly prohibited.

The power distribution boxes are exclusively operated by the camp's staff for safety reasons. All power outlets / sockets are connected to an anti-shock relay and in case of a short circuit or overload due to the use of high voltage devices (above 16 Ampere) the power supply will be interrupted.

The camping management is not responsible for any loss of items due to theft or damage. Campers are kindly requested to take care for the protection of their objects.

Individual items can be provided for protection at Reception. (with proof)

GENERAL REGULATION

Permanent occupation of part of the beach using umbrellas, beach furniture or fences is strictly forbidden. Camping personnel reserves the right to remove from the beach all objects that infringe the Regulation.

Damage caused by the fault of campers or visitors to facilities or equipment of camping, are charged to the visitors' campers.

Campers are responsible for keeping their space clean. Please keep all areas clean. Do not throw garbage anywhere except in the garbage bins, do not throw waste water on the plants and do not throw papers or other objects into the toilets.

As part of the effort for balanced use and protection of the natural environment, all campers are kindly requested to use the recycle bins.

Campers are not allowed to make connection with water-supply or sewerage systems.

The use of shampoos and shower gels are not allowed in the outdoor shower of the campsite.

The bathroom sinks in the toilets are used only for personal hygiene and the sinks in the communal kitchens serve for washing dishes and food.

From the outdoor water taps located in various parts of the campsite for watering the trees, you can get water but it is forbidden to wash dishes and clothes.

The laundry is allowed only in the laundry room.

Use designated areas for cleaning chemical toilets. Emptying chemical toilets in non-designated areas (toilets) is prohibited.

The use of the playground for children under the age of 6 may only be under the supervision and responsibility of their parents/guardians. The campsite does not bear any responsibility for accidents.

Garbage disposal of any kind on the beach area is strictly prohibited.

The task of the gardener's team is the regular watering of plants and lawns. Be sure not to leave your things in places that may get wet during watering.

Drone flight is expressly prohibited. Their flight is defined by relevant legislation and under no circumstances is allowed over people.

Smoking is forbidden in the rooms, corridors and all of the enclosed areas of the camping. A 250,00 € cleaning fee will be charged to any guest who violates this policy.

It is forbidden to bicycle inside the communal complexes, as well as in the pedestrian corridors. There are special bicycle parking spots next to these areas.

The guests are obliged to follow all directives given by the Camping Administration and Reception Departments to the letter, to obey to instructions, information and road signs placed inside the campsite and to comply with the provisions of the present Regulation.

All personal data is stored and used by the management of the camping in accordance with the Privacy Policy.

For each special announcement the campers will be informed by announcements posted on the special board or by the loudspeaker installations - PA System.

It is hereby agreed that entry and residence in the Camping Site of each camper and visitor constitutes the unconditional acceptance of all terms and rules stated. With the application of the above, the ideal conditions are created for a pleasant summer and a good stay.

These regulations apply under the Law on Organized Camps.

For any questions you can contact with the camp staff to help you.
Regulation for relationship hotel-client (article 8 of N.1652/30-10-86 ΦΕΚ 167Α)

Enjoy your stay

